



Quality Policy Statement

GPM Furniture is committed to ensuring that customers visions are fully realised by delivering services and products that are consistently renowned for their excellence of quality.

We aim to be the best in class by anticipating the needs of our clients by continuously improving the delivery of our services through application of best practice, design, technology, and innovation to meet or exceed their expectations.

It is GPM Furniture's policy to:

- Establish a customer focused organisation, where all parties work collaboratively to deliver successful projects.
- Identify, understand, and satisfy the needs and expectations of all interested parties.
- Set clearly defined objectives and targets to address the risks and opportunities within GPM Furniture determined by top management.
- Provide the necessary organisation and resources to implement this policy.
- Be committed to comply with all customers, statutory and regulatory requirements.
- Bring added value through contributions from fully resourced teams of personnel and sub-contractors.
- Achieve, maintain, and continually improve overall organisational and personal performance standards and capabilities using new ideas, innovations and feedback.
- Review the policy and Integrated Management System for continuing suitability and improvement.

The Director supported by the workforce will show leadership and commitment and bear the responsibility for establishing, implementing, integrating, and maintaining the Quality Management System.

Through direction and support, each employee will have a proper understanding of the importance of the Quality function, their responsibility to contribute to its effectiveness and its direct relevance to the success of GPM Furniture.

Equally, every employee is responsible for, and will be trained to perform, the duties required by their specific role.

The policy will be continually monitored and updated, at least every twelve months and communicated to all staff, contractors, and suppliers.

Michael Leith

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Michael Leith
Director
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